



Pro-Pack Inc. Terms of Agreement

- Return Goods Authorization- Note all returned products must have an RMA number to receive credit. Credits will be given in the form of a credit memo to be used on future transactions with Pro-Pack Inc. Returned items are subject to a 20% restocking fee. Freight may be applicable.
- Special order items are non-returnable and non-refundable.
- Unclaimed tools in for repair will be disposed of 90 days from date of quote at owner's expense.
- Shortages in count or billing must be addressed in writing within 7 days of receipt of order and faxed to Pro-Pack Inc.
- Our entire liability is limited to the replacement cost of products proven to be defective.
- Terms of payment are Net 30 days. The company purchasing these products and or services understands and agrees that a late payment charge of 2% of the unpaid balance per month will be assessed. The company purchasing these products and services also agrees to pay all costs of collection, including, but not limited to, attorney's fees and other costs.
- A tax-exempt certificate must be on file for purchases that qualify.

Customer Signature

Title

Date

Please return to: gregw@pro-packinc.com and dhanson@pro-packinc.com or fax: (317) 290-8030 or mail to: Pro-Pack, Inc • 6727 Guion Road, Indianapolis, IN 46268 • Attention: Credit Department